

PROCTOR

PROCTOR & PROCTOR, INC.

January 18, 1999

TO: Wallace / Auto Details

FR: Ronnie Barton, General Sales Manager
Martin Proctor, General Manager
Rusty Snyder, Parts Manager
Jim Weaver, Service Manager

RE: "You and Your Car" / New Car Clinic & Customer Appreciation Event / January 18, 1999

We wish to thank you for participating in the dealership's first new car clinic and customer appreciation event, "You and Your Car," on Saturday. Your willingness to meet with new customers and to introduce them to the services our dealership provides is sincerely appreciated.

The dedication and commitment you demonstrated, by your efforts, contributed greatly to the overall success of this event. We recognize and commend you for the positive manner in which you represented the dealership.

"Never doubt that a small group of thoughtful, committed people can change the world. Indeed, it is the only thing that ever has!"



Ronnie L. Barton, General Sales Manager



Martin W. Proctor, General Manager



Rusty F. Snyder, Parts Manager



James W. Weaver, Jr., Service Manager

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